



Success Story / Customer Interview

# Signavio: Digitally transforming the world's leading data management provider



**VERITAS**<sup>™</sup>

“Signavio has been our  
program’s lifesaver”

Brandon Gerig,  
Process Design Team Manager  
Veritas Technologies LLC

## Our Customer

Veritas Technologies LLC was founded in 2016, after demerging from Symantec, and is the world's leading data management service provider. Veritas specializes in data protection and multi-cloud data management for enterprise customers globally, and offers the first journaling file system. Veritas services 86% of Fortune 500 companies, plus thousands more worldwide, and employs over 7,500 people globally.

## Their Success

In this special interview excerpt with Brandon Gerig, Veritas Process Design Team Manager, we learn how this multi-billion dollar company, and Gartner Magic Quadrant industry leader, has benefited from using Signavio for fundamental process change, digital transformation, and better decision management.

## The Interview

**Q: Can you please tell us about your position at Veritas? What would you say is the company's operating philosophy and the way you approach your work?**

A: I work with the Veritas Support and Services team. Basically, if it breaks, we fix it. We cater to over 1,600 employees across six major support sites. Let's just say; I never get bored! Let me cut to the chase; we were drowning in processes and documentation. **Signavio has been our program's lifesaver.** The software has allowed us to focus more on strategic initiatives, rather than continually following stakeholder documentation. In fact, **Signavio changed the entire landscape of our process program.** I cannot overstate the power of visual process depictions.

**Q: Wow, that's great! Tell us, what goals do you want to achieve with the initiative? How has Signavio empowered your strategy?**

A: **Signavio has saved us from some costly decisions being made.** The technology fixed problems before we even got started! This overview has been pivotal.

Since implementing our program with Signavio, we have been hitting our consistency goals and our strategic process drivers. The learning curve to get over 1,600 employees globally to use and interact with the Signavio solution now only takes a 15 minute training video. **Implementing Signavio is one of our best business decisions.**

**Q: Before you engaged Signavio, were you documenting processes in any other way?**

A: PDFs and Microsoft Visio were the banes of our existence before Signavio! Thank you, Signavio.

**Q: So, has Signavio enabled you to reach the goals you set?**

A: Amazingly enough, we were able to reach our goals! Signavio provided the stabilization we so desperately needed. If there is only one thing I would have done differently during this project; it would be to have **found Signavio sooner.**

"I recommend Signavio to anyone who will listen. It changed the fundamental utilization of process at Veritas. We couldn't have done it without the software Signavio offers."

## Application scenario:

- › Digital transformation and paperless simplicity
- › Straightforward implementation for all those involved
- › New process strategies
- › Better decision management
- › Better training initiatives
- › Company-wide approval

## Your Success. Our Passion

Would you like to gain a comprehensive insight into the software for yourself? Try out our free 30-day trial version at [www.signavio.com/try](http://www.signavio.com/try)

UEN: 201324234G



Register for your  
30-day free trial at  
[www.signavio.com/try](http://www.signavio.com/try)



Questions? Send us an email.  
[info@signavio.com](mailto:info@signavio.com)  
[www.signavio.com](http://www.signavio.com)