



# Signavio Products Feature Overview

Version 13.14.0



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## Introduction

This document describes the functionality of the following Signavio products:

- ✓ Signavio Process Manager 13.14.0
- ✓ Signavio Collaboration Hub 13.14.0
- ✓ Signavio Workflow Accelerator 3.122
- ✓ Signavio Process Intelligence 13.14.0

Please note that acquiring licenses for one of these products does not automatically authorize you to use the other products.

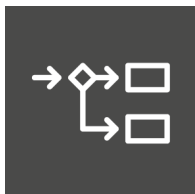


## Signavio Process Manager

Signavio Process Manager is a web-based platform for modeling and analyzing business processes. Thanks to its modern and user-friendly interface, the tool provides you with an ideal environment for working collaboratively on your processes.



## Overview



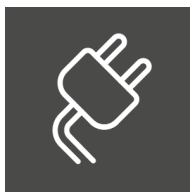
### Process Modeling

Document your processes with our powerful, yet easy-to-use modeling tool. Choose the appropriate edition for modeling users depending on which functions they require. Some editions include fewer functions.



### Decision Management

Model business decisions in DMN, test and simulate decision logic and export the decision models to 3rd-party systems for execution.



### Add-ons and APIs

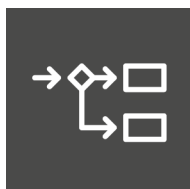
Other systems can be integrated using add-ons and APIs.



### SaaS vs On Premise

All listed components are available for both software as a service (subscription model hosted by Signavio) and as On Premise (rental model hosted by your IT department).

In addition to Signavio Process Manager, we also offer other products: Signavio Collaboration Hub, Signavio Workflow Accelerator and Signavio Process Intelligence. Signavio Collaboration Hub requires Signavio Process Manager. Signavio Process Intelligence requires Signavio Process Manager and Signavio Collaboration Hub. Signavio Workflow Accelerator may be purchased as standalone software or in combination. For more information, please refer to the products' feature overview.



## Process Modeling

All licenses are named user licenses.

You can choose from the following editions for process modeling:

	Classic Edition	Enterprise Edition	Enterprise Plus Edition
Professional process modeling	X	X	X
Central diagram repository	X	X	X
Central object management repository (Dictionary)	X	X	X
Process reports	X	X	X
Modeling conventions	X	X	X
Configurable process documentation	X	X	X
Document storage	X	X	X
Access rights management and security settings	X	X	X
Step-by-step process simulation	X	X	X
Attribute visualization	X	X	X
Smart folders for search queries	X	X	X
Customer journey maps	X	X	X
Configurable modeling conventions		X	X
Process cost calculation		X	X
Enterprise architecture modeling		X	X
Multi language support		X	X
Full process simulation		X	X
Risk management		X	X
Custom Dictionary categories		X	X



Approval workflows for process diagrams		Requires Workflow Accelerator	Requires Workflow Accelerator
Professional Decision Modeling			X
Central Data Modeling			X
Drools-Export for Decisions			X
Test case generation			X
Verification of Decisions			X
Interactive decision simulation			X
Test lab for decisions			X

Product editions cannot be combined.

### Professional Process Modeling

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- ✓ Modeling languages: BPMN® 2.0 (Process / collaboration diagrams, conversation diagrams, choreographies), Event-driven Process Chains (EPC), value chains, org charts
- ✓ Graphical diagram editing using drag and drop
- ✓ Suggestion mechanism for diagram elements
- ✓ Diagram import (SGX, XPD, BPMN® 2.0 XML, ARIS® AML)
- ✓ Diagram export (SGX, BPMN® 2.0 XML, PNG, SVG, PDF)
- ✓ Syntax checks for BPMN® 2.0 and EPC

### Central Diagram Repository

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- ✓ Folder structures
- ✓ Process hierarchies (sub-process relationships)
- ✓ Private modeling area ("My Documents")
- ✓ Recycle bin function
- ✓ Central management of objects with auto-completion
- ✓ Version control
- ✓ Graphical version comparison / model comparison
- ✓ Full-text search for all process models (including element attributes and comments)

### Central Object Management Repository (Dictionary)

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- ✓ Manage and re-use specific modeling elements
- ✓ Consistent terminology and elements in your organization-specific modeling environment
- ✓ Predefined Dictionary categories



## Enterprise Architecture

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- ✓ Enterprise Architecture management using ArchiMate® 3.0 diagrams
- ✓ Direct linkage between business processes and Enterprise Architecture diagrams
- ✓ Further modeling languages can be activated: UML® class diagrams, UML® use case diagrams

## Process Reports

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- ✓ Process documentation / reporting (PDF, Word)
- ✓ Excel reports (responsibility matrix / RACI, document usage matrix, IT system usage matrix, Process characteristics with element details, Process model metrics)

## QuickModel Function

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- ✓ Spreadsheet-like creation of BPMN® 2.0 process models
- ✓ Intuitive editing, similar to Microsoft Excel
- ✓ Modification of existing diagrams

## Modeling Conventions

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- ✓ Configuration of modeling constructs (BPMN® subsets)
- ✓ Definition of custom / additional attributes (meta model customizations)
- ✓ Process structures (including syntax and semantics check)
- ✓ Layout conventions

## Customer journey maps

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- ✓ Definition of customer journey maps that present a customer's perspective on your organization's products and services
- ✓ Integration between customer journey maps and process landscape
- ✓ Collaboration support for customer journey maps

## Configurable Process Documentation

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- ✓ Definition of custom process documentation templates using drag and drop
- ✓ Flexible design of the process documentation (content and layout)

## Process Cost Calculation

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- ✓ Definition of time and cost attributes for process models (BPMN® and EPC)
- ✓ Plausibility check of attributes
- ✓ Reporting of process costs and resource consumption in Excel
- ✓ Calculation of sub-process structures





## Multi Language Support

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- ✓ Model content in multiple languages
- ✓ Collaboration Hub in multiple languages

## Document Storage

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- ✓ Upload of screenshots, operating procedures, etc. directly into the diagram repository (5 MB max per file)
- ✓ High precision access rights management
- ✓ Preview of files in Collaboration Hub for selected file types (e.g. PNG images)
- ✓ Referencing of documents in diagrams
- ✓ 10 MB per modeling user<sup>1</sup>
- ✓ Shared storage for all modeling users

## Access Rights Management and Security Settings

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- ✓ Administration of users and user groups
- ✓ Fine-grained access rights definition (folders, models)
- ✓ Option to restrict feature sets for selected user groups
- ✓ Define dictionary access rights
- ✓ Password guidelines
- ✓ For SaaS: Option to restrict access to defined IP ranges, additional authentication for modeling users through a browser certificate

## Step-by-step Process Simulation

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- ✓ Animated visualization of the process flow
- ✓ Step-by-step exploration of the processes

## Configurable Modeling Convention

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- ✓ Definition of custom guidelines
- ✓ Selection, prioritization and parameterization of rules
- ✓ Labeling conventions (English, German)
- ✓ Automated convention checks when saving a diagram
- ✓ Reporting to check conventions for many diagrams at once

## Attribute Visualization

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- ✓ Visualization of attribute values with icons and different colors

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<sup>1</sup> 10 MB per modeling user for SaaS customers, limited to 1 GB per SaaS workspace



- ✓ Definition of own visualization rules

#### Full Process Simulation

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- ✓ Manual step-through simulation with cost and time attributes
- ✓ Automatic simulation (one instance vs multiple instances)
- ✓ Definition of distribution curves & arrival rates
- ✓ Resource modeling including resource availability
- ✓ Replay function with interactive visualization
- ✓ Drill down for simulation results
- ✓ Comparison between different simulation runs

#### Risk management

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- ✓ Manage risks and controls directly in your process landscape
- ✓ Visualize controlled and uncontrolled risks in your process diagrams
- ✓ Create risk management reports
- ✓ Define custom data structures for risks and controls
- ✓ Use a central data repository to manage your risk and control definitions
- ✓ Schedule risk management reviews with Signavio Workflow Accelerator<sup>1</sup>

#### Custom Dictionary categories

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- ✓ Define attributes for Dictionary entries
- ✓ Adding custom Dictionary (sub-) categories for existing Dictionary categories

#### Approval Workflows for diagrams<sup>2</sup>

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- ✓ Customizable workflows for the approval of diagrams
- ✓ Collaboration between different process stakeholders
- ✓ Approved diagrams can automatically be published to Collaboration Hub
- ✓ Monitoring of current and carried-out approvals

#### Smart folders for search queries

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- ✓ Definition of dynamic directories based on search queries
- ✓ When opening the smart folder, the search is performed in real-time
- ✓ Generation of reports directly within smart folders

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<sup>1</sup> Requires Workflow Accelerator license.



## Decision Modeling



Model business decisions in DMN, test and simulate decision logic and export decision models to 3rd-party systems for execution or execute decision models directly in the tool.

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### Professional Decision Modeling

- ✓ Modeling of DMN™ 1.0 diagrams
- ✓ Graphical diagram editing using drag and drop
- ✓ Suggestion mechanism for diagram elements
- ✓ Definition of decision structures
- ✓ Clear illustration of decision logic in decision tables
- ✓ Definition of inputs and outputs
- ✓ Automated consistency checks
- ✓ Seamless integration between DMN™ 1.0 decision and BPMN® 2.0 process diagrams

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### Central Data Modeling

- ✓ Modeling simple data objects in the dictionary component
- ✓ Definition of data types and value ranges
- ✓ Definition of complex data types with attributes
- ✓ Definition of compositions
- ✓ Re-use of central data definitions in different decision diagrams (as input / output)

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### Drools-Export for Decisions

- ✓ Export of decision as Drools Rules Language (DRL)
- ✓ Exported decisions can be directly executed in Drools 6.3

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### Test case generation

- ✓ Generation of Drools test cases – as extension to the Drools export
- ✓ Based on input value ranges and decision tables
- ✓ Enables the automated testing of modeled and exported decision diagrams

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### Verification of Decisions

- ✓ Automatic verification for completeness and accuracy
- ✓ Check of individual decision tables
- ✓ Consistency checks of complex structures (between different decision models and diagrams)



### Interactive Decision Simulation

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- ✓ Simulation of decisions based on your inputs
- ✓ Calculation of result sets for partially specified input sets
- ✓ Visualization of applicable rules within decision tables
- ✓ Simulation of sub-decisions

### Test lab for decisions

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- ✓ Definition of expected outputs for certain inputs
- ✓ Running multiple test cases for one diagram

### Definition of external data types<sup>1</sup>

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- ✓ Definition of large value ranges – for example for enumeration types
- ✓ Load data dynamically from external data sources
- ✓ API to integrate external data sources

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<sup>1</sup> Only available on request and for the on premise version.



## Add-ons and APIs (required extra purchase)

### HTTP REST API

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- ✓ Access the entire Signavio repository via HTTP GET/PUT/POST/DELETE
- ✓ Access process models in XML, JSON, SVG and PNG format
- ✓ Comprehensible JSON format
- ✓ Full integration with access rights management
- ✓ Realization of various integration scenarios.

Please ask us for further information!

### Mashup API

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- ✓ Visualization of your own data in process diagrams as a mashup
- ✓ Similar to Google Maps™ API
- ✓ Easy JavaScript® API for numerous common visualization scenarios
- ✓ Access model data using JSON
- ✓ Compatible with all modern web browsers
- ✓ Realization of numerous web-based integration scenarios

Please ask us for further information!

### Signavio Connector for SAP® Solution Manager 7.1 & 7.2

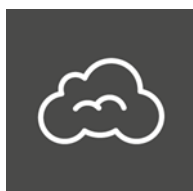
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- ✓ Import from Solution Manager
- ✓ Export to Solution Manager
- ✓ Synchronization of changes

### ITIL® / ISO 9000 Libraries

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- ✓ Collection of best practice processes
- ✓ Standardized quality management alignment
- ✓ Based on international standards, Signavio`s ITIL® process library provides 120 BPMN 2.0 diagrams
- ✓ Customizable for any organization`s specific IT service management needs



## SaaS vs On Premise

	SaaS	On Premise
Pricing scheme	Subscription	Subscription
Signavio server	Securely hosted by Signavio <sup>1</sup>	On your servers
Signavio client	Access through web browser	Access through web browser
Signavio Editions	Classic, Enterprise, Enterprise Plus	Classic, Enterprise, Enterprise Plus
Encrypted connection	using HTTPS <sup>4</sup>	Your configuration
Backups	Encrypted and geographically distributed <sup>4</sup>	Your configuration
Updates	Automatic updates	Updates are provided for download
Telephone and email support	Included	Included

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<sup>1</sup> Please ask for our IT security architecture / guidelines.



## System Requirements

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### Server (only relevant for On Premise):

- ✓ Quadcore-CPU
- ✓ Operating systems: Windows®, Linux®
- ✓ Web server: Apache Tomcat® 8
- ✓ Database server: MySQL® Standard Edition, MySQL® Enterprise Edition
- ✓ To use the feature “Approval Workflows for Process Diagrams”, the system requirements of the “Signavio Workflow Accelerator” product (see below) need to be applied as well.

For more details regarding hardware and software please contact us.

### Supported web browsers (SaaS & On Premise):

- ✓ Chrome 50 or later
- ✓ Firefox 52 or later
- ✓ Microsoft Edge
- ✓ Internet Explorer 11
- ✓ Safari 10 or later
- ✓ Safari Mobile 10 or later



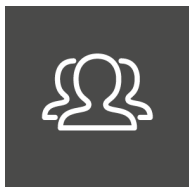
## Signavio Collaboration Hub

Signavio Collaboration Hub allows you to easily share process models and additional information with all employees in your organization. User packages (starting from 100 named users) can be purchased for Collaboration Hub. Each user who requires reading and commenting access to published diagrams, needs a valid license for Collaboration Hub (named user). The number of licensed users is typically the total number of employees in the organization (or possibly, selected divisions).





## Overview



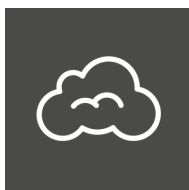
### **Signavio Collaboration Hub**

Collaboration Hub allows you to easily share models and additional information with all employees in your organization.



### **QuickModel**

QuickModel functionality enables users to create and edit BPMN® process models using the innovative spreadsheet-based QuickModel interface. This allows process participants with no BPMN knowledge to actively participate in process modeling right from the start.



### **SaaS vs On-Premise**

All listed components are available for both software as a service (subscription model hosted by Signavio) and as On Premise (rental model hosted by your IT department).

In addition to Signavio Collaboration Hub, we also offer other products: Signavio Process Manager, Signavio Process Accelerator and Signavio Process Intelligence. Signavio Collaboration Hub requires Signavio Process Manager. Signavio Process Intelligence requires Signavio Process Manager and Signavio Collaboration Hub. Signavio Workflow Accelerator may be purchased as standalone software or in combination. For more information, please refer to the products' feature overview.



## Signavio Collaboration Hub

Collaboration Hub allows you to easily share decision models and additional information with all employees in your organization. A Microsoft SharePoint® connector and SAML single sign-on interface are available without additional costs.

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### Intuitive read access

- ✓ Navigation via process hierarchies
- ✓ Display of process details
- ✓ Full-text search
- ✓ Bookmark-enabled

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### Commenting functionality

- ✓ Invite to comment
- ✓ Intuitive commenting view
- ✓ Comment status (e.g. new, factored in, ignored)

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### Publishing Mechanism

- ✓ Publishing of diagrams (integration with version management)
- ✓ Batch publishing
- ✓ Visualization of publishing status

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### Embedding Function

- ✓ Embedding diagrams into Wikis and blogs by generating HTML snippets
- ✓ Embedding PNG diagrams

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### Role-based Publishing (Single Sign-On Using Active Directory®)

- ✓ Configuration of different read access rights
- ✓ Integration with Active Directory® (Single Sign-on for Collaboration Hub users)
- ✓ Single Sign-On is also possible for modeling users
- ✓ Please note: If you use the **Kerberos** authentication protocol, the Active Directory® integration requires the Signavio server components to be installed in the same Windows® domain in which the clients are located (On Premise).

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### Embed into SharePoint®

- ✓ Integration of the reading view within the SharePoint® environment
- ✓ Adaptability of the UI in accordance with the SharePoint® environment
- ✓ Signavio WebPart for SharePoint®



### Single Sign-On using SharePoint®

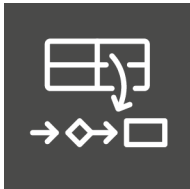
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- ✓ Secure access to Collaboration Hub from SharePoint® (2013, 2016)
- ✓ Role-based publishing based on Active Directory® or SharePoint® roles

### Single Sign-On via SAML

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- ✓ Authentication via SAML identity provider
- ✓ Role-based publishing according to SAML user identities
- ✓ Providers: SAP ID Service, Google SSO, OKTA, Microsoft AD FS



## QuickModel

QuickModel functionality enables users to create and edit BPMN® process models using the innovative spreadsheet-based QuickModel interface. This allows process participants with no BPMN knowledge to actively participate in process modeling right from the start.

### Quick Process Discovery and Mapping

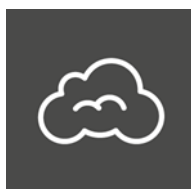
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- ✓ Spreadsheet-like creation and modification of BPMN® 2.0 process models
- ✓ Intuitive editing, similar to Microsoft Excel
- ✓ Full integration with the process repository (version control, dictionary support)
- ✓ Automatic generation of BPMN® diagrams
- ✓ Modification of existing diagrams using QuickModel

### Configuration of the QuickModel User Interface

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- ✓ Adding / removing of columns of the spreadsheet
- ✓ Modification of custom attribute values



## SaaS vs On Premise

	SaaS	On Premise
Pricing scheme	Subscription	Subscription
Signavio server	Securely hosted by Signavio <sup>(1)</sup>	On your servers
Signavio client	Access through web browser	Access through web browser
Encrypted connection	using HTTPS <sup>(1)</sup>	Your configuration
Backups	Encrypted and geographically distributed <sup>(1)</sup>	Your configuration
Authentication for read access (Collaboration Hub)	Via browser certificate, SharePoint-SSO or SAML-SSO	Your configuration
Updates	Automatic updates	Updates are provided for download
Telephone and email support	Included	Included

(1) Please ask for our IT security architecture / guidelines.



## System Requirements

---

### Server (only relevant for On Premise):

- ✓ Quadcore-CPU
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- ✓ To use the feature “Approval Workflows for Process Diagrams”, the system requirements of the “Signavio Workflow Accelerator” product (see below) need to be applied as well.

For more details regarding hardware and software please contact us.

### Supported web browsers (SaaS & On Premise):

- ✓ Chrome 50 or later
- ✓ Firefox 52 or later
- ✓ Microsoft Edge
- ✓ Internet Explorer 11
- ✓ Safari 10 or later
- ✓ Safari Mobile 10 or later



## Signavio Workflow Accelerator

Signavio Workflow Accelerator is a web-based workflow engine. You benefit from separate task lists, seamless integration with other cloud systems and form generation. Signavio Workflow Accelerator enables business users to create executable workflows without any programming knowledge.

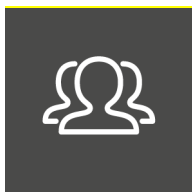


## Overview



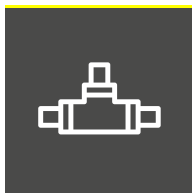
### **Task management & collaboration**

Transform models into systems to be used throughout your entire company and invite all employees to contribute.



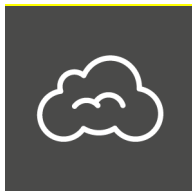
### **Process definition**

Choose the appropriate edition for the process definition on which functions are required. Some editions include fewer functions.



### **Connectors**

Other systems can be integrated using connectors.



### **SaaS vs On Premise**

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In addition to Signavio Workflow Accelerator, we also offer other products: Signavio Process Manager, Signavio Collaboration Hub and Signavio Process Intelligence. Signavio Collaboration Hub requires Signavio Process Manager. Signavio Process Intelligence requires Signavio Process Manager and Signavio Collaboration Hub. Signavio Workflow Accelerator may be purchased as standalone software or in combination. For more information, please refer to the products' feature overview.





## Task management & collaboration

### Personal task inbox

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- ✓ Easy inbox view
- ✓ Filter tasks by assignment
- ✓ Filter tasks by process
- ✓ Filter tasks by status
- ✓ Filter tasks by due date

### Status tracking

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- ✓ See a list of all cases with their data and progress indicator
- ✓ Email notification for new tasks
- ✓ See open tasks / subtasks
- ✓ Follow the activities around tasks in the activity stream
- ✓ Due dates for cases and tasks
- ✓ Case cycle time
- ✓ Core information to track the most relevant information regarding each case
- ✓ Milestone

### Collaboration space

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- ✓ Invite colleagues to get involved in a case or task
- ✓ Add comments / have discussions within a case

### Document upload & routing

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- ✓ Upload documents to cases or tasks

### Ad-hoc tasks

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- ✓ Add tasks directly in the task inbox
- ✓ Add subtasks



## Process definition

### Triggers

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- ✓ Manual trigger
- ✓ Form-based trigger: a process is started whenever the form is submitted
- ✓ Custom case name based on trigger data
- ✓ Email trigger: a process is started when an email arrives
- ✓ Salesforce® triggers: a process is started when an event happens in Salesforce®
- ✓ Public form triggers

### Human tasks & forms

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- ✓ Specify the assignee or a list of candidates for a task
- ✓ Same person assignment through the notion of roles
- ✓ Simple form editor with field types text, checkbox, choice, file, link, date, user, number, currency, email
- ✓ Due dates and reminders
- ✓ Duration field
- ✓ Form groups
- ✓ Number and unit field
- ✓ Dynamic rules for groups and fields
- ✓ Automatic escalation of tasks
- ✓ Automatic closing of tasks

### Automatic tasks

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- ✓ Allows integration with popular cloud services
- ✓ Integrated user authentication through OAuth
- ✓ Auto-suggestion for data binding
- ✓ See connectors for functional details of the available actions

### Programmable tasks / JavaScript® tasks

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- ✓ Inline JavaScript® code editor
- ✓ Syntax highlighting and checking
- ✓ Automatic code completion
- ✓ Integrated test environment
- ✓ Secure JavaScript® runtime based on node.js
- ✓ Support for node.js libraries request, Lodash, OAuth, Moment, Validator, XML and WebDAV libraries

### Process logic

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- ✓ Graphical BPMN® 2.0 editor with drag and drop



- ✓ Data-based decisions (based on process variables)
- ✓ Manual decisions (through buttons in forms)
- ✓ Automatic decisions with intuitive expression builder
- ✓ Parallel structures
- ✓ Subprocesses
- ✓ Multiple-user tasks
- ✓ Link events
- ✓ Milestones

#### Access control

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- ✓ Restrict access to a process (view, edit, start-cases, view-cases, edit-cases)
- ✓ Define access organization level, for groups and individual users

#### Single-click deployment

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- ✓ Integrated versioning
- ✓ New process version only applies to newly started process instances
- ✓ Easy roll-back to older versions



## Connectors

### Email connector

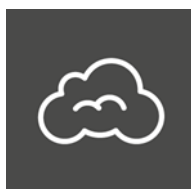
Email trigger	<ul style="list-style-type: none"><li>✓ Send an email to start a process</li><li>✓ Attachments are available throughout the process</li><li>✓ Reference sender, subject and body as process variables</li></ul>
Send email task	<ul style="list-style-type: none"><li>✓ Specify recipient, subject, email text</li><li>✓ Use process variables to fill the content</li></ul>

### Google Drive™ connector

Connect using Google Drive™ identity	<ul style="list-style-type: none"><li>✓ Select the Google Drive™ identity under which actions should be performed</li><li>✓ Securely connect through OAuth (Signavio Workflow Accelerator does not pass / store any Google™ passwords)</li><li>✓ The access rights configuration within Google Drive™ is always enforced</li></ul>
Upload to Google Drive™ task	<ul style="list-style-type: none"><li>✓ Specify a target folder</li><li>✓ Specify the content from a process variable</li><li>✓ Auto-suggest for which content to upload, depending on the process context</li></ul>

### Custom connectors

Custom connectors	<ul style="list-style-type: none"><li>✓ Implement custom connectors to any service.</li></ul>
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## SaaS vs On Premise

	SaaS	On Premise
Pricing scheme	Subscription	Subscription, at least 100 users
Signavio server	Securely hosted by Signavio <sup>1</sup>	On your servers
Signavio client	Access through web browser	Access through web browser
Encrypted connection	using HTTPS <sup>5</sup>	Your configuration
Backups	Encrypted and geographically distributed <sup>5</sup>	Your configuration
File storage	1 GB / user	Your configuration
Case limit	2000 cases/user per year	2000 cases / user per year
Updates	Automatic updates	Updates are provided for download
Telephone and email support	Included	Included

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<sup>1</sup> Please ask for our IT security architecture / guidelines.



## System Requirements

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### Server (only relevant for On Premise):

- ✓ 8 GB RAM
- ✓ Quadcore CPU
- ✓ 50 GB disk space
- ✓ Operating systems: Windows®, Linux®
- ✓ Web server: Apache Tomcat® 8 (recommended) or Apache Tomcat 7 64-bit; Java® 8
- ✓ Database server: MongoDB® 3.4x

For more details regarding hardware and software please contact us.

### Supported web browsers (SaaS & On Premise):

- ✓ Chrome 50 or later
- ✓ Firefox 52 or later
- ✓ Microsoft Edge
- ✓ Internet Explorer 11
- ✓ Safari 10 or later
- ✓ Safari Mobile 10 or later

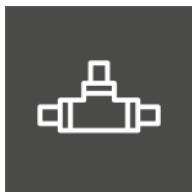


## Signavio Process Intelligence

Signavio Process Intelligence allows you to analyze and visualize your as-is processes in real time and compares as-is process variants (traces) to your to-be processes to identify optimization potential.

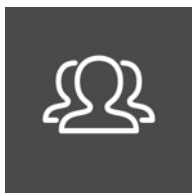


## Overview



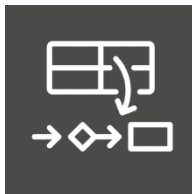
### **(Real-time) data onboarding**

Kick off your first projects without a comprehensive IT integration and import data as simple CSV files or setup a database connector for real-time data monitoring. Upload to-be process diagrams as BPMN 2.0 XML files from Signavio Process Manager and map event IDs to activity names.



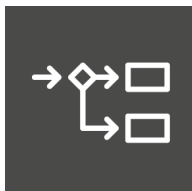
### **Dashboard for process metrics**

View core metrics at a glance. Signavio Process Intelligence creates customizable aggregations and visualizations that help you find pain points in your processes.



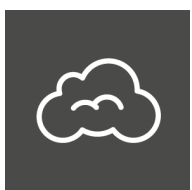
### **Case-pattern identification**

Signavio Process Intelligence identifies all existing process variants (pathways) and analyzes process KPIs per pathway. This helps you find sets of cases that perform poorly or don't comply with your as-is process logic.



### **As-is versus to-be process comparison**

Signavio Process Intelligence finds cases that don't comply with to-be processes and analyzes business data related to non-compliant behavior.



### **Software as a Service**

The components listed above are all available as a software as a service subscription (subscription model hosted by Signavio).

In addition to Signavio Process Intelligence, we also offer other products: Signavio Process Manager, Signavio Collaboration Hub and Signavio Workflow Accelerator. Signavio Collaboration Hub requires Signavio Process Manager. Signavio Process Intelligence requires Signavio Process Manager and Signavio Collaboration Hub. Signavio Workflow Accelerator may be purchased as standalone software or in combination. For more information, please refer to the products' feature overview.





#### (Real-time) data onboarding

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- ✓ BPMN 2.0 XML as-is process import from Signavio Process Manager
- ✓ CSV event log upload to allow project start without IT integration
- ✓ Side-by-side view to match technical event names to business process activity names
- ✓ Real-time data/stream connector support for continuous monitoring
- ✓ Process discovery based on log data

#### Dashboard for process metrics

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- ✓ Overview of core process metrics and KPIs
- ✓ Customizable aggregation and visualization of metrics
- ✓ Cycle time analysis

#### Case-pattern identification

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- ✓ Heat map visualization
- ✓ Process variant (pathway) identification
- ✓ KPI analysis per pathway

#### As-is versus to-be process comparison

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- ✓ Identification of non-compliant as-is processes
- ✓ Detailed visual comparison of pathway variations based on as-is process flow and data



## Software-as-a-Service

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- ✓ Subscription pricing
- ✓ Signavio server securely hosted by Signavio<sup>1</sup>
- ✓ Access Signavio client through web browser
- ✓ Encrypted connection using HTTPS<sup>6</sup>
- ✓ Regular backups
- ✓ Encrypted and geographically distributed<sup>1</sup>
- ✓ Automatic updates
- ✓ Telephone and email support included

## System Requirements

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### Supported web browsers:

- ✓ Chrome 50 or later
- ✓ Firefox 52 or later
- ✓ Microsoft Edge
- ✓ Internet Explorer 11
- ✓ Safari 10 or later
- ✓ Safari Mobile 10 or later

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<sup>1</sup> Please ask for our IT security architecture / guidelines.



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